

**Key Selection Criteria**

**Multicultural Caseworker**

* Qualifications and Experience
* Demonstrated strong interpersonal Skills
* Able to work within a team and independently
* Understanding of/ experience in Case Management with clients
* Demonstrated Knowledge of Settlement Engagement Transition Support (SETS) programs
* Records/record keeping/time management
* Technology Skills and use of internet
* Microsoft package
* Reporting data bases